

Certificate

PCBC has issued an IQNET recognized certificate that the organization:

Public Transport Authority of the Capital City of Warsaw

ul. Grochowska 316/320, 03-839 Warszawa, Poland

(certified locations listed in the Annex to the certificate)

has implemented and maintains a

Quality Management System

for the following scope:

planning, organising and supervising of public transport in the Capital City of Warsaw and the Warsaw metropolitan area, including ticket distribution, passenger information and Customer service in Passenger Service Points

which fulfils the requirements of the following standard:

PN-EN ISO 9001:2015-10

Issued on: 20.06.2024

Expires on: 22.06.2026

Registration Number: PL - J - 2655/7/2024



Alex Stoichitoiu
President of IQNET



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

Annex 1 to IQNET Certificate Number:

J - 2655/7/2024

Public Transport Authority of the Capital City of Warsaw

ul. Grochowska 316/320, 03-839 Warszawa, Poland

List of additional locations:

- Public Transport Authority of the Capital City of Warsaw
ul. Grochowska 316/320, 03-839 Warszawa, Poland

for the following scope:

planning, organising and supervising of public transport in the Capital City of Warsaw
and the Warsaw metropolitan area

- Passenger Service Points Grochowska - ul. Grochowska 316/320, 03-839 Warszawa, Poland
- Passenger Service Points Metro Dworzec Wileński - Stacja Metra Dworzec Wileński,
lok. 1012, 03-734 Warszawa, Poland
- Passenger Service Points Metro Rondo ONZ – Stacja Metra ONZ, lok. 1012,
00-124 Warszawa, Poland
- Passenger Service Points Metro Centrum – Stacja Metra Centrum, Antresola lok. 2010B,
00-901 Warszawa, Poland
- Passenger Service Points Metro Ratusz Arsenal – Plac Bankowy, Stacja Metra Ratusz Arsenal,
lok. 09, 00-091 Warszawa, Poland

for the following scope:

ticket distribution, passenger information and Customer service



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President of IQNET



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Annex 2 to IQNET Certificate Number:

J - 2655/7/2024

Public Transport Authority of the Capital City of Warsaw

ul. Grochowska 316/320, 03-839 Warszawa, Poland

List of additional locations:

- Passenger Service Points Metro Młociny – ul. Kasprowicza 145, hala dworca autobusowego, 01-949 Warszawa, Poland
- Passenger Service Points Metro Dworzec Gdański – ul. Słomińskiego 4, lok. 20, 00-204 Warszawa, Poland
- Passenger Service Points Metro Imielin – Al. KEN 61, lok. 020-024, 02-777 Warszawa, Poland
- Passenger Service Points Metro Służew – ul. Wałbrzyska 11, lok. 020-024, 02-739 Warszawa, Poland
- Passenger Service Points CH Blue City - al. Jerozolimskie 179, lok. -1/28, 02-222 Warszawa, Poland
- Passenger Service Points Metro Bemowo – ul. Górczewska/Powstańców Śląskich, lok. 1050, 01-381 Warszawa, Poland
- Passenger Service Points Dworzec Centralny, al. Jerozolimskie 54, hala główna dworca kolejowego, 00-694 Warszawa, Poland
- Passenger Service Points Metro Politechnika – Stacja Metra Politechnika, lok. 010-012, 00-645 Warszawa, Poland
- Passenger Service Points Metro Księcia Janusza – Stacja Metra Księcia Janusza, lok. 1050, 00-462 Warszawa, Poland
- Passenger Service Points Metro Kondratowicza – Stacja Metra Kondratowicza, lok. 1050, 00-983 Warszawa, Poland
- Passenger Service Points Legionowo - ul. Tadeusza Kościuszki 8A, 05-120 Legionowo, Poland
- Passenger Service Points Ożarów Mazowiecki - ul. Poznańska 165, 05-850 Ożarów Mazowiecki, Poland

for the following scope:

ticket distribution, passenger information and Customer service



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