



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

PCBC as an IQNet Partner hereby states that the organization:

**Public Transport Authority  
of the Capital City of Warsaw  
ul. Żelazna 61, 00-848 Warszawa**

has implemented and maintains a

**Quality Management System**

for the following scope:

**planning, organising and supervising of public transport  
in the Capital City of Warsaw and the Warsaw metropolitan area,  
including ticket distribution, passenger information  
and Customer service in Passenger Service Points**

which fulfils the requirements of the following standard:

**PN-EN ISO 9001:2015-10**

Issued on: **10.12.2020**

Expires on: **22.06.2023**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

**Registration Number: PL - J - 2655/3/2020**



*Alex Stoichituiu*  
President of IQNet

*Member of the Board*

Elektronicznie  
podpisany przez Anna  
Małgorzata Wyroba  
Data: 2020.12.11  
15:42:47 +01'00'



IQNet Partners\*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy  
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA  
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## Annex to IQNet Certificate Number PL - J - 2655/3/2020

This is to certify that the following Passenger Service Points:

- Passenger Service Point, ul. Żelazna 61, Warszawa
- Passenger Service Point, Stacja Metra Centrum I - paw. 2010B, Warszawa
- Passenger Service Point, Stacja Metra Świętokrzyska I - paw. 1000G, Warszawa
- Passenger Service Point, Stacja Metra Świętokrzyska II - paw. 1011, Warszawa
- Passenger Service Point, Stacja Metra Ratusz Arsenal - paw. 09, Warszawa
- Passenger Service Point, Stacja Metra Dworzec Gdański - paw. 20, Warszawa
- Passenger Service Point, Stacja Metra Plac Wilsona - paw. 1002, Warszawa
- Passenger Service Point, Stacja Metra Marymont - paw. 1012, Warszawa
- Passenger Service Point, Stacja Metra Służew - paw. 020-024, Warszawa
- Passenger Service Point, Stacja Metra Imielin - paw. 020-024, Warszawa
- Passenger Service Point, Stacja Metra Rondo ONZ - paw. 1012, Warszawa
- Passenger Service Point, Stacja Metra Stadion Narodowy - paw. 1023, Warszawa
- Passenger Service Point, Stacja Metra Dworzec Wileński - paw. 1012, Warszawa
- Passenger Service Point, Stacja Metra Nowy Świat-Uniwersytet - paw. 1012, Warszawa
  - Passenger Service Point, Stacja Metra Politechnika - paw. 010-012, Warszawa
    - Passenger Service Point, CH Blue City - lokal 1/28, Warszawa
- Passenger Service Point, Stacja Metra Trocka północna głowica stacji, Warszawa
- Passenger Service Point, Lotnisko Chopina, terminal A - hala przylotów - lokal 1.810/811, Warszawa
  - Passenger Service Point, Dworzec Centralny, hala główna dworca kolejowego, Warszawa
    - Passenger Service Point, Dworzec Zachodni hala dworca kolejowego od strony Al. Jerozolimskich, Warszawa
  - Passenger Service Point, Dworzec Wschodni - Lubelska dworzec autobusowy od strony ul. Lubelskiej, Warszawa
    - Passenger Service Point, Stacja Metra Księcia Janusza, Warszawa
  - Węzeł Komunikacyjny Młociny, hala dworca autobusowego, Warszawa

for the following scope:

**ticket distribution, passenger information and Customer service**

meet the requirements of the standard listed on the certificate.

**This annex is valid in connection with the above-mentioned certificate.**

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*Alex Stoichitoiu*  
President of IQNet

*Member of the Board*

Elektronicznie  
podpisany przez Anna  
Małgorzata Wyroba  
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\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)